

## Important Information

1. **ONLY** the transportation of luggage (travel suitcase / carry-on luggage / boxes sealed with masking tape without damage) is **ALLOWED**, with a maximum of 3 pieces of luggage per passenger.
2. No cargo is allowed inside the vehicle, except for travel bags, which will undergo security checks and remain in the vehicle.
3. Pets must be transported in a cage or on a strap and muzzle during embarkation/disembarkation.
4. Pets must pass through the terminal for security measures.
5. Corporate or commercial vehicles (vans) are not allowed.
6. PRM Services on board: Every PRM passenger who wants to book a cabin with PRM facilities must contact the Call Center.
7. For changes or cancellations, please contact the Call Center.

### Call Centres:

Orthodoxou Aviation (CYPRUS): +357 24841051

Proton Aviation Services (GREECE): +30 210 9793555

# Information

## **LUGGAGE**

- No other cargo is allowed inside the vehicle.
- Each piece of luggage must be scanned for security measures.

## **PETS**

- Each pet must pass through the terminal for security measures.
- Pets are not allowed inside the car during the trip.
- Each pet must wear a muzzle or be in a cage.

## **PASSENGERS WITH SPECIAL NEEDS**

- There is a wheelchair on the ship.
- There is lighting in the corridors inside the ship.
- There is an elevator for PRM.
- Accessible cabins are available.
- Accessible toilets are available.
- Each person must inform the company if they require assistance up to 48 hours before departure.
- The company has a crew responsible for providing assistance to PRM.

## **UNDERAGE REGULATIONS**

- Every underage person must be accompanied by an adult who is their legal guardian.
- The legal guardian must present an official certificate to the authorities, certified by certifying officer, confirming that the parents acknowledge them as the legal guardian.

### VEHICLES

- Only accompanied vehicles are allowed.
- Corporate vehicles are not allowed.
- No type of van vehicle is allowed.
- €20 per trip for vehicle handling fees.

You can [download](#) and read EU Regulation 1177/2010.